

End of Service Repair Notice

ST-Lab Service Repair

Date: March 13, 2018

To: Mesa Labs Torque Customers & Distributors

From: Mesa Laboratories, Inc.

Subject: ST-LAB End of Service Repair Notice

Effective immediately, Mesa Labs will no longer accept RMA's for the Repair of SureTorque Tester ST-LAB and ST-LAB ACRS. Design innovation has been taken into account to improve the mechanics of measuring torque to provide customers with improved ergonomics and repeatability. While Mesa Labs provides best-in-class calibration & evaluation services for all Torqo and SureTorque units, repair services for the old or unsupported models are expensive or not available.



As a replacement for the **ST-LAB**, we recommend the **Torqo II+ 1600** and **ST-120S**. Both models offer accurate & repeatable results, perform non-destructive & destructive testing, and offer a wide variety of accessories and tooling options to accommodate a wide variety of size and shape containers.



For further information on our current models or the trade in options please contact torque@mesalabs.com or dial (303) 987-8000 to speak with a representative. We look forward to continuing to serve the cap testing industry and our loyal customer base.

Sincerely,

The Mesa Laboratories Team