

# End of Service Repair Notice

## Torque Models Service Repair

**Date:** March 13, 2018

**To:** Mesa Labs Torque Customers & Distributors

**From:** Mesa Laboratories, Inc.

**Subject:** Historic Torque Models End of Service Repair Notice

Effective immediately, Mesa Labs will longer accept RMA's for the Repair for several Torqo and SureTorque Testers. While Mesa Labs provides best-in-class calibration & evaluation services for all Torqo and SureTorque units, repair services for the old or unsupported models are not cost effective or unavailable. These models include:

- Torqo 1502
- Torqo 1590
- ST-100
- NEBT-33
- ST-33
- ST-94
- BT-94
- BT-100
- ST-H3
- ST-H4
- ST-H5
- ST-Eco
- ST-Compact
- ST-M
- ST-SHCT
- ST-PC
- ST-50



An Upgrade option is available for the Torqo 1590 as well as select benchtop SureTorque models. Also, all models carry a Trade-In option for a discount on a purchase of New Torque Tester. Mesa Labs will continue to produce, service and calibrate the current line of Torque Testers that includes all Torqo 1600 models, ST-120S Models, ST-Inline, ST-H01 Models, and ST-FT1.

For further information on our current models, the trade in options, or upgrade option, please contact [torque@mesalabs.com](mailto:torque@mesalabs.com) or dial (303) 987-8000 to speak with a representative. We look forward to continuing to serve the cap testing industry and our loyal customer base.

Sincerely,

The Mesa Laboratories Team